

Right of withdrawal

Consumers are entitled to a right of cancellation in accordance with the following provisions, whereby a consumer is any natural person who concludes a legal transaction for purposes that can predominantly be attributed neither to their commercial nor their independent professional activity.

A Cancellation policy

You have the right to cancel this contract within fourteen days without giving any reason. The cancellation period is fourteen days from the day on which you or a third party named by you, who is not the carrier, took possession of the goods.

To exercise the right to cancel, you must inform us [SAMINA Produktions- und Handels GmbH, Obere Lände 7, A-6820 Frastanz, auftrag@samina.com, Tel. +43 5522 53500] of your decision to cancel this contract by a clear statement (e.g. a letter sent by post, fax or e-mail). You can use the attached sample cancellation form, but this is not mandatory.

To meet the cancellation deadline, it is sufficient for you to send your notification of exercising your right of cancellation before the cancellation period has expired.

Consequences of cancellation

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged any fees for this repayment. We may withhold the refund until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earliest.

You must return or hand over the goods to us [SAMINA Produktions- und Handels GmbH, Obere Lände 7, A-6820 Frastanz] immediately and in any case within fourteen days at the latest from the day on which you inform us of the cancellation of this contract. The deadline is met if you dispatch the goods before the period of fourteen days has expired. You shall bear the direct costs of returning the goods. You only have to pay for any loss in value of the goods if this loss in value

is due to handling of the goods that is not necessary for checking their condition, properties and functionality.

Unless the parties have agreed otherwise, the right of cancellation does not apply to the following contracts:

Contracts for the supply of goods which are not prefabricated and for the manufacture of which an individual selection or determination by the consumer is decisive or which are clearly tailored to the personal needs of the consumer.

Contracts for the supply of sealed goods which are not suitable for return for reasons of health protection or hygiene if their seal has been removed after delivery.

B Cancellation form

You can use the attached sample cancellation form, but this is not mandatory.

Sample cancellation form

for contracts concluded online

If you wish to cancel the contract, please send the cancellation to:

SAMINA Produktions- und Handels GmbH, Obere Lände 7, A-6820 Frastanz

T: +43 (0) 5522 53 500, Mail: auftrag@samina.com

I/we hereby give notice of cancellation to

the contract concluded by me/us with the order and order confirmation number

ordered on /received on

Name and address of the consumer(s)

Signature of the consumer(s)

I have read the cancellation policy.